

Part 1) Your Ideal Customer Avatar

1. Gender?

- a. Male
- b. Female
- c. Mixture of Both

2. Age?

- a. 20-30 Years
- b. 31-40 Years
- c. 41-50 Years
- d. 51-60 Years
- e. 65+
- f. Mixture- _____
- 3. Customer Type?
 - a. Consumer
 - b. Business
 - c. (if both complete this exercise for each)

4. What Is Their Income Level?

- a. \$10,000 \$30,000
- b. \$31,000 \$60,000
- c. \$61,000 \$100,000
- d. \$101,000 \$250,000
- e. \$251,000 \$500,000
- f. \$500,000 \$1,000,000
- g. Over \$1,000,000
- h. (if multiple complete this exercise for each)
- 5. Business/Work What Level Are They?
 - a. Entry
 - b. Purchasing
 - c. Sales
 - d. Management
 - e. C-Level
 - f. Other ____

6. How Active Are They With Your Process?

- a. They just want it done for them
- b. They delegate it
- c. They are part of the team
- d. They are relatively active and committed
- e. They are totally committed

7. How Ope To Change Are They?

- a. Change averse
- b. Change curious
- c. Change accepting
- d. Change agent

8. How Needy Are They

- a. Total hand holding needy
- b. Expecting but not over bearing
- c. Fine with limited interaction
- d. Totally hands off

9. How Well Do They Take Action & Direction?

- a. Needs lots of time one-on-one
- b. Needs some reminders but takes action
- c. Is fine with some interaction
- d. Fairly self sufficient
- e. Total run-with-it kind of person
- 10. List Their Likes, Needs And Activities (Family, Sports, Music, Spiritual, etc.)

(Work of the back of this document if you need more space)



Your Ideal Customer Avatar

What is the one problem, that your Ideal Customer has that is keeping them up at night?

What is the outcome that your Ideal Customer is looking for? (Hint - it would have to be so big that they tell their friends or business associates about you and your outcome) How confident are you that your Ideal Customer will see that outcome? (Note - assuming that they follow through on the solutions you provide) Now craft the message that you would like to tell that person about your product or service that could convince your Ideal Customer of your unique solution and value proposition...



Part 2) Your Online Sales Conversation



Create a conversation to your new Ideal Customer Avatar and your Ideal Solution For Them...



Part 3) Your Keywords

Go To Google and search for what you do? Which Keywords do you show up for?

Go To Google and search for you competition? Which Keywords do THEY show up for? List what keywords you would LIKE to show up for? Long Tail Keywords - What Phrases would you like to show up for? (i.e. "Social Media Marketing")